



April 16, 2019

To Whom It May Concern,

We have recently had the pleasure to work with Total Construction Solutions on the build-out of our bakery, Lovebirds Donuts.

As our first business, we went into this project with limited understanding the scope of our needs and what constructing a brand new space from the ground up would entail. Upon meeting Kyle McManus, our concerns and questions were fully addressed and managed, allaying our fears and anxieties. As we moved along in the process, Kyle and his team did all of the heavy lifting (literally and figuratively) to turn our ideas and floor plans and turned them into a viable working bakery.

TCS first supplied a comprehensive project plan with milestones and notes on which party was responsible for which task. They worked to find high quality vendors at fair prices. They communicated concerns and questions in a timely way and asked for input as necessary. They managed all of the permitting. Kyle and his super, John, were personable and easy to work with throughout the entire project.

Overall, TCS provided an easy, turnkey construction project from conception through delivery and we would fully recommend them. We look forward to the next opportunity to work with them again.

Sincerely,

Tamara Monroe & Ryan MacDougall
Owners, Lovebirds Donuts